

IELTS Enquiry on Results (EOR)

Please kindly see the steps below to start the Enquiry on Results (EOR) process.

- To request re-marking, the test taker must accept to pay 3000 Turkish Liras.
- You can choose to have one or more parts of your test re-marked. The fee is the same regardless.
- Once the payment is completed, send your Enquiry on the Results Form below and payment document to customer.services@britishcouncil.org.tr by e-mail.

Below are the bank account details for the Enquiry on Results fee:

İş Bankası
Galatasaray-Beyoğlu Branch
Branch Code: 1011
Account No: 1830108
Account Holder: BRITISH COUNCIL EĞTHİZ.LTD.ŞTİ
Swift Code: ISBKTRISXXX
IBAN CODE: TR29 0006 4000 0011 0111 8301 08

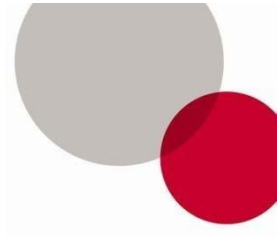
Please contact us at 0212 355 5657 or email us at customer.services@britishcouncil.org.tr for your queries.

Kind regards,

British Council Turkey

T +90 (0)212 355 5657

www.britishcouncil.org.tr



Appendix 7.1 IELTS Life Skills Enquiry on Results Form

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS Life Skills test re- marked.

You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners.
- 2 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a pass from a below pass.
- 3 Complete the form below and forward it with your original Test Report Form and payment to the IELTS Life Skills Administrator at your test centre. The IELTS Life Skills centre can inform you of the required fee.
- 4 The re-mark is done by trained Senior Examiners employed by British Council and IDP: IA.
- 5 British Council / IDP: IA Head Office will usually notify your test centre of the re-mark result within six to eight weeks of receipt of your exam materials.
- 6 You will receive an EOR letter stating your final result status. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by both candidate and local IELTS Life Skills Administrator

Centre name:	British Council Turkey	Centre number:	TR002
Candidate name:		Candidate number:	

Candidate's address:	
Signature:	Date: / /

For office use only

Name (IELTS Life Skills Administrator):

Signature (IELTS Life Skills Administrator):

Date: / /

Payment receipt no:
