

IELTS Enquiry on Results (EOR)

Please kindly see the steps below to start the Enquiry on Results (EOR) process.

- To request re-marking, the test taker must accept to pay 3000 Turkish Liras.
- You can choose to have one or more parts of your test re-marked. The fee is the same regardless.
- Once the payment is completed, send your Enquiry on the Results Form below and payment document to customer.services@britishcouncil.org.tr by email.

Below are the bank account details for the Enquiry on Results fee:

İş Bankası
Galatasaray-Beyoğlu Branch
Branch Code: 1011
Account No: 1830108
Account Holder: BRITISH COUNCIL EĞTİTİM.LTD.ŞTİ
Swift Code: ISBKTRISXXX
IBAN CODE: TR29 0006 4000 0011 0111 8301 08

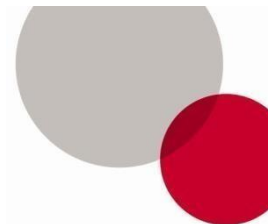
Please contact us at 0212 355 5657 or email us at customer.services@britishcouncil.org.tr for your queries.

Kind regards,

British Council Turkey

T +90 (0)212 355 5657

www.britishcouncil.org.tr



IELTS Enquiry on Results Form Part

A

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test remarked

You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- 4 Complete the form below and forward it with payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by the candidate

| | | | |
|------------|---|---|--|
| Test date: | / | / | |
|------------|---|---|--|

| | | | |
|-----------------|------------------------|-------------------|-------|
| Centre name: | British Council Turkey | Centre number: | TR002 |
| Candidate name: | | Candidate number: | |

| | | | | |
|---|-----------|---------|---------|-----------|
| Candidate's address: | | | | |
| Please circle the test/s to be re-marked: | Listening | Reading | Writing | Speaking |
| Candidate signature: | | | | Date: / / |

IELTS Enquiry on Results Form

Part B

To be completed by the local IELTS Administrator

Name (IELTS Administrator): [_____]

Signature (IELTS Administrator): [_____] Date: / / [_____]

Payment receipt number: [_____]

Test Session ID: [_____]

IELTS, IELTS for UKVI, Computer Delivered IELTS or Life Skills: [_____]

Complete the remaining sections for IELTS, IELTS for UKVI or Computer Delivered IELTS only:

Module: [Academic / General Training]

Test version number* Writing: [_____]

Test version number* Listening: [_____]

Test version number* Reading: [_____]

Test version numbers from IWAS: go to > **Test Session > Manage Test Sessions > (Select Session / Search)*

Were contingency test papers used for this session? [Y / N]

Was this an SFX session? [Y / N]

Is this application delayed because the result was withheld for investigation? [Y / N]

Part A only to be provided to the candidate Parts A and B to be provided to the respective Partner for processing of the EOR application

December 2018 v0.3

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